MISSION AND SERVICES

Mission - The Department of Permitting, Inspections and Enforcement (DPIE) promotes economic development and redevelopment in Prince George's County and protects the health and safety of County residents, businesses and visitors through highly integrated and efficient permitting, inspection and licensing services that ensure compliance with established building codes and property standards.

Core Services:

- Ensure compliance of proposed plans with established codes and standards for new construction and alteration of residential and commercial buildings
- Inspect residential and commercial properties to enforce compliance with County property standards, zoning requirements and building codes
- Issue licenses for various business activities regulated under applicable County and other codes

Strategic Focus in FY 2019 -

- Replace outdated ePermits system with a comprehensive electronic permitting system that integrates permit processing, plan review, inspections, licensing and enforcement functions
- Maintain gains and work towards further reducing the amount of time between permit application and issuance (including plan review and permit processing) for new Building and Site/Road development projects
- Use legislative authority to conduct administrative hearings versus court hearings to adjudicate violations regarding property standards violations and fines
- Convert extensive paper files to a digital document management and screening system
- Expand on-line permitting and licensing applications

FY 2019 BUDGET SUMMARY

GENERAL FUNDS

The FY 2019 approved General Fund budget for the Department of Permitting, Inspections and Enforcement is \$10,423,300 a decrease of \$707,700 or 6.4% under the FY 2018 approved budget.

Budgetary Changes -

| FY 2018 APPROVED BUDGET | \$11,131,000 | | | | | |
|---|---------------|--|--|--|--|--|
| Increase Cost: Compensation - Mandated Salary Requirements | | | | | | |
| Increase Cost: Fringe Benefits - Increase in the fringe benefits rate from 33.1% to 33.3% and compensation adjustments | | | | | | |
| Add: Operating - Software and Hosting for the new ProjectFlow system | \$265,400 | | | | | |
| Add: Initiatives - Expansion - Subscription, Hosting and Hardware for the Administrative Hearing Board's new Adjudication Processing System | \$197,700 | | | | | |
| Add: Compensation - New Positions - Transfer of two plan review positions from the Department of the Environment to DPIE | \$187,500 | | | | | |
| Increase Cost: Compensation - Overtime | \$66,000 | | | | | |
| Add: Operating - Purchase of noise meters and related staff training | \$25,000 | | | | | |
| Decrease Cost: Operating - Primarily a decrease in office automation and fleet maintenance charges, offset by increases in other operating categories such as periodicals and telephones | | | | | | |
| Decrease Cost: Removal of One-Time Cost - Hardware for the Permitting and Licensing System | (\$437,000) | | | | | |
| Decrease Cost: Recovery Increase - An increase in recoverable expenditures from the Stormwater and Solid Waste Enterprise Funds while maintaining historical recovery rates | (\$762,100) | | | | | |
| Decrease Cost: Operating - Primarily a decrease in the spending that is needed to implement the Permitting and Licensing System | (\$1,262,200) | | | | | |
| FY 2019 APPROVED BUDGET | \$10,423,300 | | | | | |

SERVICE DELIVERY PLAN AND PERFORMANCE

GOAL 1 - To provide for site, road and building sustainability services for new construction and alteration of residential/commercial buildings and properties.

| | | | umber of days and Site/Road | | |
|-------------------|-------------------|-------------------|--------------------------------|----------------------|-------------------|
| FY 2023 Target | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected | Trend |
| 14.0 | 16.5 | 22.0 | 22.5 | 21.0 | \leftrightarrow |

Trend and Analysis

DPIE's Permitting and Licensing Division is responsible for the administration of the County's permitting functions, including permit application review and issuance related to new construction, alterations and additions as well as Site/Road permits. The Building Plan Review and the Site/Road Plan Review divisions perform plan reviews. The County's legacy permitting system collects only enough information to measure the time between permit application and issuance and does not provide the ability to track intermediate steps associated with plan screening, review and revision. DPIE began development of a fully-integrated permit and license system to replace the current system in early 2017. This new

Permitting and Licensing System will collect necessary data to track permit processing, plan review and inspection times, while providing greater accountability and transparency.

DPIE reported a modest slow-down in local building and renovations in FY 2017 that is reflected in the total revenues generated from permits and licenses. For FY 2018, there is already a building and renovation increase which is expected to continue in FY 2019 and FY 2020 as the national and regional economies rebound.

GENERAL FUND

Performance Measures

| Measure Name | FY 2015 Actual | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected |
|--|-------------------|-------------------|-------------------|----------------------|----------------------|
| Resources (input) | | | | | |
| Number of site/road plan reviewers | 25 | 24 | 24 | 28 | 32 |
| Number of outside individuals certified for Peer Review Program - Site/Road | 12 | 18 | 20 | 23 | 26 |
| Number of outside individuals certified for Third-Party Plan Review - Site/Road | 0 | 0 | 1 | 1 | 1 |
| Number of outside individuals certified for Peer Review Program - Building | 35 | 36 | 46 | 50 | 50 |
| Number of outside individuals certified for Third-Party Plan Review - Building | 1 | 1 | 1 | 1 | 2 |
| Number of building plan reviewers | 25 | 24 | 23 | 27 | 30 |
| Workload, Demand and Production (output) | | | | | |
| Number of site/road plan applications submitted | 2,702 | 3,184 | 3,360 | 3,400 | 4,900 |
| Number of site/road plans reviewed (by cycle) by plan reviewers | 7,640 | 5,730 | 4,594 | 6,000 | 9,600 |
| Number of site/road permits issued | 1,910 | 1,910 | 1,914 | 2,500 | 4,000 |
| Number of building plan applications submitted | 55,128 | 48,686 | 45,148 | 47,500 | 50,000 |
| Number of building plan applications reviewed (by cycle) | 138,882 | 115,735 | 97,819 | 102,000 | 108,000 |
| Number of building plan permits issued | 46,294 | 46,294 | 40,758 | 40,758 | 40,758 |
| Efficiency | | | | | |
| Average number of Site/Road District/Utility/NPDES plans and permits reviewed per site/road plan review staff | 108 | 133 | 140 | 121 | 153 |
| Average number of building plan reviews completed per building plan review staff | 2,205 | 2,029 | 1,963 | 1,759 | 1,667 |
| Quality | | | | | |
| Average time (days) for DPIE building plan review | 18.0 | 19.0 | 22.0 | 22.0 | 22.0 |
| Average time (days) for DPIE site/road plan review | 16.0 | 14.0 | 22.0 | 23.0 | 20.0 |
| Average time (days) for DPIE to review permit applications for new building projects and site/road development projects | 17.0 | 16.5 | 22.0 | 22.5 | 21.0 |
| Impact (outcome) | | | | | |
| Reported value of site/road construction approved (in millions) | 33.80 | 42.20 | 16.50 | 16.50 | 17.00 |
| Reported value of building construction for approved plans (in millions) | \$1,020 | \$1,298 | \$2,003 | \$2,100 | \$2,500 |

| | | | permit applica eening for all p | | d for |
|-------------------|-------------------|-------------------|------------------------------------|----------------------|-------|
| FY 2023 Target | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected | Trend |
| 100% | 5.8% | 12.5% | 15.0% | 18.0% | 1 |

Trend and Analysis

The pre-screening of plans submitted for review was initiated with the implementation of DPIE. The purpose of pre-screening is to ensure that plan packages are complete prior to beginning the plan review process. This reduces the turnaround time for plan review because the review process is not interrupted due to incomplete plans having to be sent back to the applicant for completion. DPIE continues to make progress in expanding the screening of major building projects submitted thru ePlan for Building Plan review and major Site/Road Plan review.

Currently, DPIE screens all site/road plans as well as all building commercial plans valued at over \$200,000. The target is to screen 100% of all plans regardless of value.

Performance Measures

| and the second second | | | Estimated | Projected |
|-----------------------|---|---|--|--|
| | | | | |
| 25 | 24 | 23 | 27 | 30 |
| 35 | 36 | 46 | 50 | 50 |
| 1 | 1 | 1 | 1 | 2 |
| 25 | 24 | 24 | 28 | 32 |
| 12 | 18 | 20 | 23 | 26 |
| | | | | |
| 40,221 | 48,646 | 45,148 | 47,500 | 50,000 |
| 37,100 | 46,294 | 40,758 | 42,500 | 45,000 |
| 2,702 | 3,184 | 3,360 | 3,400 | 4,900 |
| 1,385 | 1,910 | 1,914 | 2,500 | 4,000 |
| | | | | |
| 4,022 | 5,067 | 4,711 | 4,222 | 4,000 |
| 422 | 398 | 336 | 291 | 368 |
| | | | | |
| 2.5 | 2.5 | 2.4 | 2.4 | 2.4 |
| 3.9 | 3.0 | 2.4 | 2.4 | 2.4 |
| 18.0 | 19.0 | 22.0 | 22.0 | 22.0 |
| 16.0 | 14.0 | 22.0 | 23.0 | 20.0 |
| 17.0 | 16.5 | 22.0 | 22.5 | 21.0 |
| 5.4% | 5.8% | 12.5% | 15.0% | 18.0% |
|) 100% | 100% | 100% | 100% | 100% |
| | | | | |
| \$33.80 | \$43.20 | \$16.45 | \$16.50 | \$17.00 |
| \$960.92 | \$1,298.00 | \$2,003.16 | \$2,100.00 | \$2,500.00 |
| \$994.72 | \$1,341.20 | \$2,019.61 | \$2,116.50 | \$2,517.00 |
| | 35 1 25 12 40,221 37,100 2,702 1,385 4,022 422 422 3.9 18.0 16.0 17.0 5.4%) \$33.80 \$960.92 | 35 36 1 1 25 24 12 18 40,221 48,646 37,100 46,294 2,702 3,184 1,385 1,910 4,022 5,067 422 398 2,5 2.5 3.9 3.0 18.0 19.0 18.0 19.0 18.0 19.0 18.0 19.0 18.0 19.0 16.0 14.0 17.0 16.5 5.4% 5.8% 100% 100% \$33.80 \$43.20 \$960.92 \$1,298.00 | 35 36 46 1 1 1 25 24 24 12 18 20 40,221 48,646 45,148 37,100 46,294 40,758 2,702 3,184 3,360 1,385 1,910 1,914 40,221 5,067 4,711 422 398 336 4,022 5,067 4,711 422 398 336 2.5 2.5 2.4 3.9 3.0 2.4 18.0 19.0 22.0 16.0 14.0 22.0 16.0 14.0 22.0 16.0 14.0 22.0 16.0 14.0 22.0 17.0 16.5 22.0 16.5 22.0 100% 100% 100% 100% \$33.80 \$43.20 \$16.45 \$960.92 \$1,298.00 \$2,003.16 | 35 36 46 50 1 1 1 1 25 24 24 28 12 18 20 23 40,221 48,646 45,148 47,500 37,100 46,294 40,758 42,500 2,702 3,184 3,360 3,400 1,385 1,910 1,914 2,500 4,022 5,067 4,711 4,222 422 398 336 291 4,022 5,067 4,711 4,222 422 398 336 291 4,022 5,067 4,711 4,222 422 398 336 291 4 18.0 19.0 22.0 22.0 16.0 14.0 22.0 22.0 23.0 17.0 16.5 22.0 22.5 5.4% 5.8% 12.5% 15.0% 100% 100% 100% 100% < |

| | | | ge of Building a one day after | | l |
|-----------------------|-----|-------------------|--------------------------------|----------------------|-------|
| FY 2023 FY 2016 FY 20 | | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected | Trend |
| 100% | 85% | 85% | 100% | 100% | 1 |

Trend and Analysis

The Inspections Division combines the resources of the Building and Site/Road Inspection sections. By providing greater training/cross-training opportunities, the agency is better able to deploy inspectors to where the workload is in terms of geographic location and type of inspection. This will enhance the ability to schedule and perform requested inspections within a day of request and also address unscheduled inspections relating to damaged structures.

Performance Measures

| Measure Name | FY 2015 Actual | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected |
|--|-------------------|-------------------|-------------------|----------------------|----------------------|
| Resources (input) | | | | | |
| Total number of construction inspectors | 56 | 50 | 56 | 61 | 61 |
| Workload, Demand and Production (output) | No. And | | | | |
| Number of Building inspections performed | 59,658 | 77,425 | 82,500 | 85,000 | 90,000 |
| Number of Site/Road inspections performed | 31,099 | 36,874 | 33,516 | 37,000 | 40,000 |
| Number of inspections due to complaints | 2,923 | 6,753 | 8,507 | 9,000 | 9,400 |
| Number of rescheduled inspections | 14,497 | 15,856 | 16,981 | 18,000 | 18,500 |
| Total number of inspections conducted | 126,795 | 161,211 | 165,448 | 180,000 | 195,000 |
| Number of violations issued | 524 | 663 | 543 | 900 | 1,000 |
| Efficiency | | 10.44 | | | |
| Average number of inspections per inspector | 2,264 | 3,224 | 2,959 | 2,951 | 3,197 |
| Quality | | | | | |
| Average number of business days to conduct an inspection after requested by Building Inspections Section | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Percentage of Building and Site/Road development inspections completed in one day after requested | 83% | 85% | 85% | 100% | 100% |
| Impact (outcome) | | | S. State | | |
| Customer satisfaction ratings for inspection services (based on a 4.0 scale) | 2.08 | 2.17 | 2.97 | 2.98 | 2.99 |

FY 2015 and FY 2016 prior year actuals restated.

GOAL 2 - To provide for sustainability of existing residential and commercial properties through inspection and enforcement to ensure properties in the County are in compliance with established regulations.

| Objective 2.1 - Increase the percentage of properties in compliance with County codes (property standards). | | | | | | | | |
|--|-------------------|-------------------|----------------------|----------------------|-------------------|--|--|--|
| FY 2023 Target | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected | Trend | | | |
| 75% | 59% | 47% | 53% | 38% | \leftrightarrow | | | |

Trend and Analysis

The Enforcement Division is responsible for inspecting both residential and commercial properties to ensure compliance with applicable property standards codes, zoning ordinances and reduce instances of blight, which undermine property values and safety.

It is the intent of the Enforcement Division to re-inspect all properties/cases found in violation of County Code within 30 days of the legal compliance date. The agency escalates cases not in compliance with County Code for legal action (sent to Office of Law, create a tax lien, etc.) within 60 days of the compliance date.

GENERAL FUND

Performance Measures

| Measure Name | FY 2015 Actual | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected |
|---|-------------------|-------------------|-------------------|----------------------|----------------------|
| Resources (input) | | | | | |
| Number of property standards enforcement inspectors | 55 | 58 | 60 | 60 | 60 |
| Workload, Demand and Production (output) | | | | | |
| Number of inspections | 86,795 | 111,386 | 117,969 | 119,032 | 123,000 |
| Number of single-family and multi-family rental housing license inspections | 5,602 | 5,427 | 5,385 | 5,400 | 5,600 |
| Number of violation notices issued | 26,920 | 25,298 | 19,082 | 15,700 | 12,000 |
| Number of re-inspections | 25,590 | 21,814 | 17,048 | 15,083 | 12,000 |
| Number of re-inspections in compliance upon re- inspection | 15,098 | 12,788 | 8,073 | 7,965 | 4,500 |
| Efficiency | | | | | |
| Average number of inspections and re-inspections per inspector | 2,145 | 2,390 | 2,340 | 2,325 | 2,343 |
| Quality | | | | | |
| Average number of calendar days to complete an inspection after receipt of request | 30 | 30 | 30 | 30 | 30 |
| Number of 311 complaints open or in-progress | 307 | 490 | 1,908 | 600 | 600 |
| Impact (outcome) | | | | 1.1 | |
| Percent of total re-inspection cases found in compliance | 59% | 59% | 47% | 53% | 38% |

GOAL 3 - To provide for the timely issuance of licenses in compliance with the County Code.

| Objective 3.1 - Increase the percentage of licenses processed on-line, transitioning towards a paperless environment. | | | | | | | | |
|--|-------------------|-------------------|----------------------|----------------------|----------|--|--|--|
| FY 2023 Target | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected | Trend | | | |
| 100% | 75% | 80% | 80% | 80% | <u>↑</u> | | | |

Trend and Analysis

The Licensing Section integrates the licensing process with the ePermits system for license processing, tracking and payment; the Govolution system for credit card payment; and ID Works for prompt issuance of identification cards. DPIE's top six license types consistently generate the largest monthly revenue and are currently automated year to date. Licenses that require identification pictures and other legal documentation cannot be fully automated.

Performance Measures

| Measure Name | FY 2015 Actual | FY 2016 Actual | FY 2017 Actual | FY 2018 Estimated | FY 2019 Projected |
|--|-------------------|-------------------|-------------------|----------------------|----------------------|
| Resources (input) | | | | | |
| Number of business license staff | 5 | 6 | 6 | 6 | 6 |
| Workload, Demand and Production (output) | | | | | |
| Number of business licenses issued | 2,206 | 2,668 | 2,237 | 3,000 | 3,300 |
| Number of health licenses/permits issued | 8,765 | 9,211 | 8,269 | 11,000 | 12,000 |
| Efficiency | | | | | |
| Number of licenses/permits issued per reviewer | 2,194 | 1,980 | 1,751 | 2,333 | 2,550 |
| Quality | | | | | |
| Average number of business days to issues a license/permit | 2 | 1 | 1 | 1 | 1 |
| Impact (outcome) | | | | | |
| Percent of licenses inssued in one day | 65% | 75% | 80% | 80% | 80% |

FY 2018 KEY ACCOMPLISHMENTS

- Expanded the Peer Review Program to enable developers of residential and commercial properties and public facilities (i.e., County school facilities, etc.) to retain County-certified peer reviewers to expedite proposed technical plan reviews.
- Established Residential Third-Party Inspection Program to allow larger builders to utilize approved engineering firms to expedite inspections.
- Utilized Third-Party and/or Peer Plan Review teams and Third-Party inspectors to expedite numerous major projects in the County.
- Created the Administrative Hearing Unit to adjudicate property standards cases instead of sending cases to court. The new unit will reduce adjudication time and allow for faster enforcement/abatement of violations.

ORGANIZATIONAL CHART



FUNDS SUMMARY

| | | | | | _ | | |
|------------------|--|---|--|---|---|--|---|
| FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | | FY2019 APPROVED | CHANGE FY18-FY19 |
| \$ 8,518,700 | \$ | 11,131,000 | \$ | 10,562,300 | \$ | 10,423,300 | -6.4% |
| | | | | | | | |
| 2,691,636 | | 3,743,700 | | 3,122,400 | | 4,243,700 | 13.4% |
| 4,849,758 | | 7,868,000 | | 7,289,400 | | 7,165,600 | -8.9% |
| 3,465,358 | | 3,952,000 | | 3,791,200 | | 4,560,600 | 15.4% |
| 2,971,377 | | 3,441,100 | | 3,580,600 | | 3,470,500 | 0.9% |
| 6,080,446 | | 6,405,200 | | 6,237,800 | | 6,477,100 | 1.1% |
| 6,916,360 | | 7,743,200 | | 6,860,800 | | 7,290,100 | -5.9% |
| (18,456,235) | | (22,022,200) | | (20,319,900) | | (22,784,300) | 3.5% |
| \$ 8,518,700 | \$ | 11,131,000 | \$ | 10,562,300 | \$ | 10,423,300 | -6.4% |
| | | | | | | | |
| \$ 8,518,700 | \$ | 11,131,000 | \$ | 10,562,300 | \$ | 10,423,300 | -6.4% |
| | | | | | | | |
| \$ 8,518,700 | \$ | 11,131,000 | \$ | 10,562,300 | \$ | 10,423,300 | -6.4% |
| \$ | ACTUAL \$ 8,518,700 2,691,636 4,849,758 3,465,358 2,971,377 6,080,446 6,916,360 (18,456,235) \$ 8,518,700 \$ 8,518,700 | ACTUAL \$ 8,518,700 \$ 2,691,636 4,849,758 3,465,358 2,971,377 6,080,446 6,916,360 (18,456,235) \$ 8,518,700 \$ \$ 8,518,700 \$ | ACTUAL BUDGET \$ 8,518,700 \$ 11,131,000 2,691,636 3,743,700 4,849,758 7,868,000 3,465,358 3,952,000 2,971,377 3,441,100 6,080,446 6,405,200 6,916,360 7,743,200 (18,456,235) (22,022,200) \$ 8,518,700 \$ 11,131,000 \$ 8,518,700 \$ 11,131,000 | ACTUAL BUDGET \$ 8,518,700 \$ 11,131,000 \$ 2,691,636 3,743,700 4,849,758 7,868,000 3,465,358 3,952,000 2,971,377 3,441,100 6,080,446 6,405,200 6,916,360 7,743,200 (18,456,235) (22,022,200) \$ 8,518,700 \$ 11,131,000 \$ \$ 8,518,700 \$ 11,131,000 \$ | ACTUAL BUDGET ESTIMATED \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 2,691,636 3,743,700 3,122,400 4,849,758 7,868,000 7,289,400 3,465,358 3,952,000 3,791,200 2,971,377 3,441,100 3,580,600 6,080,446 6,405,200 6,237,800 6,916,360 7,743,200 6,860,800 (18,456,235) (22,022,200) (20,319,900) \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ 10,562,300 | ACTUAL BUDGET ESTIMATED \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ 10,562,300 \$ 2,691,636 3,743,700 3,122,400 4,849,758 7,868,000 7,289,400 3,465,358 3,952,000 3,791,200 2,971,377 3,441,100 3,580,600 6,080,446 6,405,200 6,237,800 6,916,360 7,743,200 6,860,800 (18,456,235) (22,022,200) (20,319,900) \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ \$ \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ \$ | ACTUAL BUDGET ESTIMATED APPROVED \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ 10,423,300 10,423,300 2,691,636 3,743,700 3,122,400 4,243,700 4,849,758 7,868,000 7,289,400 7,165,600 3,465,358 3,952,000 3,791,200 4,560,600 2,971,377 3,441,100 3,580,600 3,470,500 6,080,446 6,405,200 6,237,800 6,477,100 6,916,360 7,743,200 6,860,800 7,290,100 (18,456,235) (22,022,200) (20,319,900) (22,784,300) \$ 8,518,700 \$ 11,131,000 \$ 10,562,300 \$ 10,423,300 \$ 10,423,300 \$ 10,423,300 |

FY2019 SOURCES OF FUNDS

This agency's funding is derived solely from the County's General Fund and partially recoverable from the Stormwater Management Fund and Solid Waste Management Fund.



STAFF SUMMARY

| | FY2017 BUDGET | FY2018 BUDGET | FY2019 APPROVED | CHANGE FY18-FY19 |
|--|--------------------|--------------------|--------------------|---------------------|
| GENERAL FUND STAFF | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | 287 0 0 0 | 287 0 0 0 | 289 0 0 0 | 2 0 0 0 |
| OTHER STAFF Full Time - Civilian Full Time - Sworn Part Time Limited Term Grant Funded | 0 0 0 0 | 0 0 0 0 | 0 0 0 0 | 0 0 0 0 |
| TOTAL Full Time - Civilian Full Time - Sworn Part Time Limited Term | 287 0 0 0 | 287 0 0 0 | 289 0 0 0 | 2 0 0 0 |
| | | | | |

| POSITIONS BY CATEGORY | FULL TIME | PART TIME | LIMITED TERM | |
|--|--------------|--------------|-----------------|--|
| | | | | |
| Account Clerks | 2 | 0 | 0 | |
| Accountant | 1 | 0 | 0 | |
| Administrative Aides | 22 | 0 | 0 | |
| Administrative Assistants | 7 | 0 | 0 | |
| Administrative Specialists | 7 | 0 | 0 | |
| Associate Directors | 6 | 0 | 0 | |
| Budget Analysts | 3 | 0 | 0 | |
| Construction Enforcement Officers | 4 | 0 | 0 | |
| Construction Standard Inspectors | 61 | 0 | 0 | |
| Deputy Director | 2 | 0 | 0 | |
| Director | 1 | 0 | 0 | |
| Engineering Technicians | 21 | 0 | 0 | |
| Engineers | 53 | 0 | 0 | |
| Environmental Health Specialist | 5 | 0 | 0 | |
| General Clerks | 5 | 0 | 0 | |
| Other | . 9 | 0 | 0 | |
| Permit Specialists | 8 | 0 | 0 | |
| Permit Supervisors | 5 | 0 | 0 | |
| Personnel Analysts | 3 | 0 | 0 | |
| Property Standard Enforcement Officers | 3 | 0 | 0 | |
| Property Standard Inspectors | 60 | 0 | 0 | |
| Realty Specialists | 1 | 0 | 0 | |
| TOTAL | 289 | 0 | 0 | |

FIVE YEAR TRENDS



The agency's expenditures increased 2.0% from FY 2015 to FY 2017. This increase is primarily driven by implementation of the Permitting and Licensing System, which is partially recoverable from the Stormwater Fund. The FY 2019 approved budget is 6.4% under the FY 2018 budget.



The agency's authorized staffing complement increased by eight positions from FY 2015 to FY 2018. This increase is the result of six engineers for plan review and two positions for the Administrative Hearing Board. The FY 2019 staffing total increases by two positions from the FY 2018 budget due to a transfer of two positions from DOE.

| | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|---|----|---|--------------------|---|---|------------------------------|
| EXPENDITURE SUMMARY | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ 16,930,244 5,230,559 4,814,132 0 | \$ | 18,522,800 6,131,000 8,499,400 0 | | 17,741,900 5,479,000 7,661,300 0 | \$ 19,525,100 6,508,400 7,174,100 0 | 5.4% 6.2% -15.6% 0% |
| | \$ 26,974,935 | \$ | 33,153,200 | \$ | 30,882,200 | \$ 33,207,600 | 0.2% |
| Recoveries | (18,456,235) | | (22,022,200) | | (20,319,900) | (22,784,300) | 3.5% |
| TOTAL | \$ 8,518,700 | \$ | 11,131,000 | \$ | 10,562,300 | \$ 10,423,300 | -6.4% |
| STAFF | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | | - | | 287 0 0 0 | - | 289 0 0 0 | 0.7% 0% 0% 0% |

In FY 2019, compensation expenditures increase 5.4% over the FY 2018 budget due to the transfer of two positions from the Department of the Environment and increases for merit and cost of living adjustments. Compensation costs includes funding for 289 full-time positions and two temporary/seasonal employees. Fringe benefit expenditures increase 6.2% over the FY 2018 budget due to compensation adjustments.

Operating expenditures decrease 15.6% under the FY 2018 budget, primarily due to a decrease in expenditures needed to implement the Permitting and Licensing System, which is partially offset by additional spending to implement the Administrative Hearing Board and the new ProjectFlow system.

Recoveries increase 3.5% over the FY 2018 budget to align to actual historical recovery rates from the Stormwater Fund in Site/Road Plan Review and to fully recover the costs of setting up the Administrative Hearing Board from the Solid Waste Fund.

| MAJOR OPERATING EX | XPENDI | TURES | | | | | | | | | | |
|-------------------------------|--------|-----------|--|--|--|--|--|--|--|--|--|--|
| FY2019 | FY2019 | | | | | | | | | | | |
| Operational Contracts | \$ | 5,029,600 | | | | | | | | | | |
| Office Automation | \$ | 892,500 | | | | | | | | | | |
| Vehicle and Heavy Equip Main. | \$ | 345,200 | | | | | | | | | | |
| Vehicle-Gas and Oil | \$ | 150,000 | | | | | | | | | | |
| Telephones | \$ | 150,000 | | | | | | | | | | |



DIRECTOR'S OFFICE - 01

The Office of the Director is responsible for the direction, planning, implementation and administration of services provided by the agency's five operating divisions which include the Division of Permitting and Licensing, Division of Site/Road Plan Review, Division of Building Plan Review, Division of Inspections and Division of Enforcement. The Director works collaboratively with utility companies, State Highway Administration, Maryland National Capital Park and Planning Commission (M-NCPPC) and other government agencies to address interagency concerns.

Division Summary:

In FY 2019, compensation expenditures increase 6.0% over the FY 2018 budget due to the transfer of two positions from other DPIE divisions as well as merit and cost of living adjustments for employees. Fringe benefit expenditures increase 6.0% over the FY 2018 budget to align with compensation adjustments.

Operating expenses increase 110.3% over the FY 2018 budget due to transferring the Administrative Hearing Board funding from the Enforcement Division to the Office of the Director and funding software needs.

Recoveries increase 39.5% over the FY 2018 budget due to fully recovering new set-up costs associated with the new Administrative Hearing Board and aligning to historical recovery rates from the Solid Waste and Stormwater Management Enterprise Funds.

| | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|--|----|--------------------------------------|-------------------|--------------------------------------|--|--------------------------|
| EXPENDITURE SUMMARY | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ 1,801,692 576,191 313,753 0 | \$ | 2,590,600 890,400 262,700 0 | | 2,161,400 721,400 239,600 0 | \$ 2,747,300 943,900 552,500 0 | 6% 6% 110.3% 0% |
| Sub-Total | \$ 2,691,636 | \$ | 3,743,700 | \$ | 3,122,400 | \$ 4,243,700 | 13.4% |
| Recoveries | (1,073,235) | | (1,439,800) | | (1,196,000) | (2,008,100) | 39.5% |
| TOTAL | \$ 1,618,401 | \$ | 2,303,900 | \$ | 1,926,400 | \$ 2,235,600 | -3% |
| STAFF | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | | - | | 27 0 0 0 | - | 29 0 0 0 | 7.4% 0% 0% 0% |

PERMITTING AND LICENSING - 02

This division is comprised of four sections: the Permits Administration Section, Special Services (Homeowners and Mega Projects) Suite, Business Licensing Center and Cashier's Office.

The Permits Administration Section is responsible for the core services of the agency such as application processing, plan intake and distribution, telephone coverage, records management, permit renewals, responses to public information requests, dissemination of accurate information and permit issuance. The adopted building code and the State of Maryland require that all permit records, including all paperwork and plans, must be archived in accordance with the State's regulations for file retention. In order to enhance customer service by shortening the time that it takes for the agency to perform a permit issuance, a controlled point of entry is established and intake personnel will be cross-trained for all aspects of permit applications and submittals.

The Special Services Suite was established to fast track permit processing for major projects that will enhance economic growth in the County and provide support for homeowners with smaller projects. This unit will coordinate meetings with customers and the appropriate reviewing disciplines.

The Cashier's Office accepts cash and check payments from customers paying for business licenses and all permit types, ensuring County policies and procedures are adhered to for revenue intake.

Division Summary:

In FY 2019, compensation expenditures increase 1.0% over the FY 2018 budget due to additional incumbent attrition, offset by merit and cost of living adjustments. Fringe benefit expenditures increase 5.6% over the FY 2018 budget to reflect actual expenses.

Operating expenses decrease 16.9% under the FY 2018 budget due to a reduction in expenditures associated with the Permitting and Licensing System, offset by funding for the new ProjectFlow system.

Recoveries decrease 7.8% under the FY 2018 budget due to fewer recoverable expenditures from the Stormwater Fund associated with the Permitting and Licensing System.

| | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|--|----|--|-------------------|--|--|----------------------------|
| EXPENDITURE SUMMARY | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ 2,187,484 719,648 1,942,626 0 | \$ | 2,452,600 828,500 4,586,900 0 | \$ | 1,946,800 628,700 4,713,900 0 | \$ 2,476,600 875,300 3,813,700 0 | 1% 5.6% -16.9% 0% |
| Sub-Total | \$ 4,849,758 | \$ | 7,868,000 | \$ | 7,289,400 | \$ 7,165,600 | -8.9% |
| Recoveries | (2,349,693) | | (4,191,000) | | (3,809,200) | (3,864,800) | -7.8% |
| TOTAL | \$ 2,500,065 | \$ | 3,677,000 | \$ | 3,480,200 | \$ 3,300,800 | -10.2% |
| STAFF | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | | - | | 43 0 0 0 | - | 43 0 0 0 | 0% 0% 0% 0% |

SITE/ROAD PLAN REVIEW - 03

The Division of Site/Road Plan Review performs engineering plan and permit review and approval services pertaining to site grading, drainage, storm water management, floodplain, traffic, County public and private roads and site work. This division interacts with developers, engineers, architects, citizens, homeowners, County and State CIP teams, utility companies and others to assist in the issuance of approvals and permits for site related activities. This division interacts with other agencies (M-NCPPC, Soil Conservation District, WSSC, SHA, Maryland Department of the Environment (MDE) and U.S. Army Corps of Engineers) to coordinate approvals and permits compatible with approvals issued by these agencies.

Site and sound plan review previously was conducted by the Department of the Environment (DOE) and the Department of Public Works and Transportation. With the restructuring for DPIE, this division no longer provides inspection and enforcement of site related work as these functions are organized under the Inspections Division of DPIE.

The Utility/Technical Support Section implements the policy and specification for utility installation and maintenance in order to enhance the safety and convenience for the traveling public and mitigates the impact of utility work on local community residents.

Division Summary:

In FY 2019, compensation expenditures increase 18.3% over the FY 2018 budget due to the transfer of two positions from the Department of the Environment and the movement of two positions from other divisions within DPIE. Fringe benefit expenditures increase 17.3% over the FY 2018 budget to reflect the additional positions in this division.

Operating expenses decrease 24.3% under the FY 2018 budget due to removing an FY 2018 cost for hardware associated with the Permitting and Licensing System that was distributed among several divisions.

Recoveries increase 18.3% over the FY 2018 budget due to aligning to historical recovery rates from the Stormwater Fund.

| | | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|----|-------------------------|----|-------------------------|--------------|-------------------------|----|---------------------------|-----------------------|
| EXPENDITURE SUMMARY Compensation | \$ | 2,470,924 | \$ | 2,749,100 | \$ | 2,712,500 | \$ | 3,252,100 | 18.3% |
| Fringe Benefits Operating Expenses Capital Outlay | Ŷ | 793,703 200,731 0 | Ŷ | 956,900 246,000 0 | | 877,900 200,800 0 | Ŷ | 1,122,200 186,300 0 | 17.3% -24.3% 0% |
| Sub-Total | \$ | 3,465,358 | \$ | 3,952,000 | \$ | 3,791,200 | \$ | 4,560,600 | 15.4% |
| Recoveries | | (2,970,169) | | (3,276,000) | | (3,138,000) | | (3,876,600) | 18.3% |
| TOTAL | \$ | 495,189 | \$ | 676,000 | \$ | 653,200 | \$ | 684,000 | 1.2% |
| STAFF | | | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time | | | - | | 35 0 0 | - | | 39 0 0 | 11.4% 0% 0% |
| Limited Term | | | | | 0 | - | | Ō | 0% |

GENERAL FUND

BUILDING PLAN REVIEW - 04

The Division of Building Plan Review contains two sections that include Building Plan Review and Health Review.

- The Building Plan Review Section is responsible for the following activities:
- Commercial building plan reviews for fire, structural, electrical, mechanical, ADA, energy and accessibility
- Residential building plan reviews for structural and energy compliance
- Commercial and residential sprinkler reviews
- Commercial fire alarm reviews
- Building code variances and waivers
- Administration of the Electrical Code

Staff from the Health Review Section reviews plans and performs inspections related to new well and septic systems, swimming pools and licensed food establishments.

The Water and Sewer/Plumbing/Gas Connection Review Section is included within this division and is funded by the Washington Suburban Sanitary Commission (WSSC).

Division Summary:

In FY 2019, compensation expenditures increase 0.5% over the FY 2018 budget due to the transfer of one position to another division in DPIE, offset by merit and cost of living adjustments. Fringe benefit expenditures increase 9.3% over the FY 2018 budget to reflect actual expenses.

Operating expenses decrease 20.1% under the FY 2018 budget due to removing an FY 2018 cost for hardware associated with the Permitting and Licensing System that was distributed among several divisions.

Recoveries increase 1.0% over the FY 2018 budget due to aligning to historical recovery rates from the Stormwater Fund.

| | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|--|----|--------------------------------------|-------------------|--------------------------------------|--|------------------------------|
| EXPENDITURE SUMMARY | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ 2,127,252 660,626 183,499 0 | \$ | 2,432,900 746,100 262,100 0 | \$ | 2,417,700 731,900 431,000 0 | \$ 2,445,300 815,800 209,400 0 | 0.5% 9.3% -20.1% 0% |
| Sub-Total | \$ 2,971,377 | \$ | 3,441,100 | \$ | 3,580,600 | \$ 3,470,500 | 0.9% |
| Recoveries | (1,688,913) | | (1,992,700) | | (1,939,600) | (2,013,000) | 1% |
| TOTAL | \$ 1,282,464 | \$ | 1,448,400 | \$ | 1,641,000 | \$ 1,457,500 | 0.6% |
| STAFF | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | | - | | 33 0 0 0 | - | 32 0 0 0 | -3% 0% 0% |

GENERAL FUND

INSPECTIONS - 05

The Division of Inspections provides regulation of construction, development and grading activity in the County, with the exception of the City of Laurel. Division personnel perform inspections to assure community members and related stakeholders achieve the standards set by the community through the legislature and adopted as County law. This division ensures inspections of all horizontal (site grading, storm water management, road/bridge and utility) and vertical (structural, electrical, mechanical, fire-life safety, energy, and accessibility) elements of new development or improved projects.

Four sections comprise this division, including Site/Road Inspection, Residential Building Inspection, Commercial Building Inspection and Fire Prevention and Life Safety Inspection.

The Site/Road Inspection Section inspects horizontal related permits broken down into three districts, North, Central and South. In addition, site/road inspectors evaluate the existing infrastructure (bridges, sidewalks, driveway aprons, roadways and storm drainage structures) and make recommendations for modifications and the repair of these infrastructures for inclusion in the Capital Improvement Program. Utility inspectors ensure that utility work conducted in the public right-of-way is performed in a manner consistent with the County's policy and specification for utility installation and maintenance.

The Residential Building Inspection Section conducts inspections of residential construction and light commercial projects. Through the use of a combination of inspectors, staff evaluates new construction for compliance with structural, life safety, mechanical, electrical and grading requirements.

Division Summary:

In FY 2019, compensation expenditures increase 3.9% over the FY 2018 budget due to merit and cost of living adjustments. Fringe benefit expenditures increase 0.8% over the FY 2018 budget to reflect actual expenses.

Operating expenses decrease 15.8% under the FY 2018 budget due to removing an FY 2018 cost for hardware associated with the Permitting and Licensing System that was distributed among several divisions.

Recoveries increase 5.3% over the FY 2018 budget due to aligning to historical recovery rates from the Stormwater Fund.

| | | FY2017 | | FY2018 | | FY2018 | FY2019 | CHANGE |
|---|---------|--|----|--|--------------|--|--|------------------------------|
| | | ACTUAL | | BUDGET | | ESTIMATED | APPROVED | FY18-FY19 |
| EXPENDITURE SUMMARY | | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ | 4,095,489 1,245,017 739,940 0 | \$ | 4,285,400 1,442,800 677,000 0 | \$ | 4,316,100 1,293,600 628,100 0 | \$ 4,452,800 1,454,200 570,100 0 | 3.9% 0.8% -15.8% 0% |
| Sub-Total | \$ | 6,080,446 | \$ | 6,405,200 | \$ | 6,237,800 | \$ 6,477,100 | 1.1% |
| Recoveries | | (3,422,010) | | (3,566,000) | | (3,376,300) | (3,756,700) | 5.3% |
| TOTAL | \$ | 2,658,436 | \$ | 2,839,200 | \$ | 2,861,500 | \$ 2,720,400 | -4.2% |
| STAFF | <u></u> | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time | | | - | | 70 0 0 | - | 70 0 0 | 0% 0% 0% |
| Limited Term | | | - | | 0 | - | 0 | 0% |

GENERAL FUND

ENFORCEMENT - 06

The Division of Enforcement contains several sections that include Administrative Support, Residential Property Standards and Zoning and Commercial Property Standards.

This division enforces the zoning ordinance, use and occupancy permits, anti-litter and weed ordinances and the Property Maintenance Ordinance and Housing Code. It also educates residents and homeowner/civic associations about the County's community initiatives. This division's focus is on sustaining the existing structures in Prince George's County.

The Administrative Section consists of administrative aides, general clerks and public service aides who perform administrative functions.

The Residential Property Standards Section includes the Multi-Family Unit and Single-Family Unit. The function of this section is to enforce the minimum standards of the Prince George's County Housing Code. The Multi-Family Unit focuses on multi-family / common ownership housing properties. This unit responds to interior and exterior apartment complex and condominium complaints and conducts surveys of these properties. In addition, violation notices are issued to property owners for any deficiencies noted. The Single-Family Unit focuses on single-family homes.

The Zoning and Commercial Property Standards Section focuses on commercial property, responding to commercial complaints and conducting surveys. In addition, violation notices will be issued to property owners for any deficiencies noted by the inspection staff. The purpose is to enforce the minimum standards of the Prince George's County Code.

Division Summary:

In FY 2019, compensation expenditures increase 3.5% over the FY 2018 budget due to merit and cost of living adjustments. Fringe benefit expenditures increase 2.4% over the FY 2018 budget to reflect anticipated expenses.

Operating expenses decrease 25.3% under the FY 2018 budget due to transferring Administrative Hearing Board funding from the Enforcement Division to the Office of the Director and removing an FY 2018 cost associated with hardware for Citizen Service Request integration with the Permitting and Licensing System. This decrease is partially offset by additional funding for the purchase of noise meters and related staff training.

Recoveries decrease 3.9% under the FY 2018 budget due to fewer recoverable expenditures from the Solid Waste Fund related to the functions of the Administrative Hearing Board, which is now under the Office of the Director.

| | FY2017 ACTUAL | | FY2018 BUDGET | | FY2018 ESTIMATED | FY2019 APPROVED | CHANGE FY18-FY19 |
|---|--|----|--|-------------------|--|--|------------------------------|
| EXPENDITURE SUMMARY | | | | | | | |
| Compensation Fringe Benefits Operating Expenses Capital Outlay | \$ 4,247,403 1,235,374 1,433,583 0 | \$ | 4,012,200 1,266,300 2,464,700 0 | | 4,187,400 1,225,500 1,447,900 0 | \$ 4,151,000 1,297,000 1,842,100 0 | 3.5% 2.4% -25.3% 0% |
| Sub-Total | \$ 6,916,360 | \$ | 7,743,200 | \$ | 6,860,800 | \$ 7,290,100 | -5.9% |
| Recoveries | (6,952,215) | | (7,556,700) | | (6,860,800) | (7,265,100) | -3.9% |
| TOTAL | \$ (35,855) | \$ | 186,500 | \$ | 0 | \$ 25,000 | -86.6% |
| STAFF | | | | | | | |
| Full Time - Civilian Full Time - Sworn Part Time Limited Term | | - | а к а | 79 0 0 0 | - | 76 0 0 0 | -3.8% 0% 0% 0% |