PRINCE GEORGE'S COUNTY I-NET SERVICES

7/15/2014

Overview

- I-Net Services
  - Internet Service Provider
  - Pictometry
  - Secure VPN Access
  - Video Wall
  - Secure Data Back up/Cloud storage
  - Network Monitoring & Service Desk Support

7/15/2014

Internet Access

- Provides internet access to participating I-Net customers
- Offers redundant internet bandwidth
- Offers access to statewide resources
- Eliminates additional cost and fees for I-Net participating customers

7/15/2014

Pictometry

- Provides aerial photographs of Prince George's County
- New an updated images available each year
- Web-based application

7/15/2014

Secure VPN

- Provides mobile connections to reach multiple resources

- Works with any cellular network air card by creating virtual private network (VPN) connection

- I-Net technical team assists with installing the client

7/15/2014

Video Wall

☐ Provides access to County, state and regional traffic camera video feeds

☐ Available to access anywhere including mobile laptops

☐ Provides access to temperature information from pavement probes

7/15/2014

Secure Data Back up

- Provides secure data back up and cloud storage
- Storage space divided between the municipalities per their data needs
- Allows municipalities to restore a lost/damaged file or document
- Currently service limited to participating I-Net municipalities

7/15/2014

Network Monitoring & Service Desk Support

- 24x7 I-Net traffic monitoring using network management tools

- Staffed network operations center

- Network threat detection and mitigation

- 24x7 I-Net incident management

- 24x7 service desk access

- Staff available for remote or on-site support for I-Net Services

7/15/2014

Contact Information

- For more information on I-Net services or to report a problem with any of the I-Net services, please contact the Prince George's County Service Desk

- Prince George's County Service Desk
  Phone: 301-883-5322
  Email: Servicedesk@co.pg.md.us

7/15/2014