

Prince George's County Department of Public Works and Transportation (DPW&T)

Residential Street Sweeping FAQs

Q: How were neighborhoods selected to be included in the initial Phase 1?

A: DPW&T utilized Equity Emphasis Areas (EEA), along with data points from the litter, mowing, and the sweeping blitz to identify heavily littered areas.

Q: Why is the County deciding to now offer this service?

A: We recognized a need for this service in various parts of the County. Our goal is to improve the cleanliness of residential roadways within Prince George's County by removing litter, dirt, and pollutants that accumulate in the gutter pans of neighborhood streets. This service will also help prevent roadway pollutants from entering the Chesapeake Bay.

Q: What should I do with my car if my street is scheduled to be swept?

A: During sweeping hours, we ask that all parked cars be removed from curblines for our sweepers to complete their route effectively. Residents should visit mypgc.us/sweep for the sweeping schedule and information on when to move your car.

Q: What happens if my street was missed?

A: DPW&T's Street Sweeping Program has scheduled dates for service within the sweeping zones. We recommend referencing the sweeping schedule and/or using the interactive map at mypgc.us/sweep. Sweeping operations may be impacted by inclement weather.

Q: Who do I contact with concerns about Residential Street Sweeping?

A: Please reach out to streetsweeping@co.pg.md.us or PGC311 for Residential Street Sweeping Program concerns.

Q: Will my car be towed or ticketed if I don't move it?

A: No, vehicles will not be towed or ticketed; however, residential streets occupied by vehicles will not be swept. The success of DPW&T's Residential Street Sweeping Program is heavily reliant on community participation.

Q: Will my street be swept if I don't have a curb?

A: No, the department will only sweep county-maintained residential roadways with concrete curbs and gutters.

Q: When will my street be swept?

A: Please refer to our Sweeping Schedule to determine when your residential street will be swept. Residents may also use the interactive map on mypgc.us/sweep to input their address and find specific information related to their street sweeping schedule.

Q: What are the hours of operation?

A: Hours of operation are 9:00 a.m. – 3:00 p.m. Monday to Friday (holidays and rain-days excluded).

Q: Will both sides of the street be cleaned?

A: Yes, DPW&T will sweep all residential streets that are included in designated sweeping zones. Please visit mypgc.us/sweepzones to confirm your sweeping zone.

Q: What time will cars have to relocate?

A: Street sweeping operations will occur between 9:00 a.m. and 3:00 p.m. on the designated sweeping day. Residents are asked to move their cars, trailers, motorcycles, and other vehicles away from the curbs during designated service hours. Please park in driveways, temporarily relocate to non-service areas, or use alternative methods that do not cause disruptions. We ask for cars to be relocated during this time to ensure a successful sweep. Streets with vehicles along the curblines risk not being swept.

Q: Where am I supposed to relocate my car (s)? What if I don't have a driveway?

A: DPW&T strongly recommends relocating vehicles inside garages and/or driveways. For homes that do not include either, we ask residents to use their best judgement to relocate their vehicles. Please be advised, DPW&T is not responsible for cars that are illegally parked on private and/or commercial properties.

Q: My community has signs on some streets, but not on mine. Will all streets be swept?

A: DPW&T will sweep all residential streets included in designated sweeping zones. Please visit mypgc.us/sweepzones to confirm your sweeping zone.

Q: My address is not included within a zone that was not listed to receive service. When will my street be swept?

A: Please send an email with your street address to streetsweeping@co.pg.md.us and we will assist you with locating your sweeping zone. We also encourage residents to visit mypgc.us/sweep to sign-up for email notifications and stay informed with updates regarding the Residential Street Sweeping Program.

Q: Will street sweepers remove obstacles on the street to enhance roadway safety and ensure the entire street is swept?

A: No. Street sweeper operators are solely responsible for cleaning residential curblines. Any streets with obstacles such as cones, basketball hoops, and other roadway impediments will not be serviced.

Q: What should I do if my sweeping day is the same as trash or compost pick up?

A: Street Sweeping dates were selected independent of other agency schedules; however, some sweeping zones may coincide with other County services (i.e. trash collection or compost allocation).

Q: Is there a contact number to call with questions?

A: Please call PGC311 to speak with a dispatcher about questions regarding Residential Street Sweeping. You may also email streetsweeping@co.pg.md.us.

Q: Will the county sweep include state, local, and county roads?

A: DPW&T will only sweep County owned and maintained roadways.

